

ACCESS TO MEDICAL RECORDS SURVEY SUMMARY 2012

| | Regularly | Occasionally | Very Rarely | Yes | No | Don't know | Can't remember | Not interested | | | | | | | | | | | | | | | | | | | |
|--|---|--------------------------------|--------------------|----------------|---------------|-------------------|-----------------------|------------------------------------|--------------------------------|-----------------|----------------|----------------|--------------|--------------|--------------|--------------|--------------|------------|----|-----|-----|-----|----|-----|-----|----|----|
| 1 How would you describe how often you come to the practice | 42% | 46% | 12% | | | | | | | | | | | | | | | | | | | | | | | | |
| 2 Were you aware that the Access to Health Records Act 1990 gives individuals the right of access subject to certain exceptions? | | | | 54% | 40% | 6% | | | | | | | | | | | | | | | | | | | | | |
| 3 Have you ever tried to get access to your medical records? | | | | 4% | 96% | | | | | | | | | | | | | | | | | | | | | | |
| 4 Do you know how to access your medical records? | | | | 20% | 78% | | | 2% | | | | | | | | | | | | | | | | | | | |
| 5 If yes - were the staff able to answer your questions regarding your request? | | | | 100% | | | | | | | | | | | | | | | | | | | | | | | |
| 6 Was your request dealt with in a professional manner? | | | | 100% | | | | | | | | | | | | | | | | | | | | | | | |
| 7 We will aim to process your request within 21 days - do you feel this is adequate? | | | | 87% | 13% | | | | | | | | | | | | | | | | | | | | | | |
| 8 Did you know that a patient can give written authorisation for a person to make an application on their behalf? | | | | 37% | 63% | | | | | | | | | | | | | | | | | | | | | | |
| 9 Are you aware that before records are disclosed authorisation MUST be obtained? | | | | 75% | 25% | | | | | | | | | | | | | | | | | | | | | | |
| 10 Gender of patients surveyed | <table border="1"> <thead> <tr> <th>Mr</th> <th>Mrs</th> <th>Miss</th> <th>Ms</th> <th>Other</th> </tr> </thead> <tbody> <tr> <td>31%</td> <td>45%</td> <td>18%</td> <td>6%</td> <td>0%</td> </tr> </tbody> </table> | | | | | Mr | Mrs | Miss | Ms | Other | 31% | 45% | 18% | 6% | 0% | | | | | | | | | | | | |
| Mr | Mrs | Miss | Ms | Other | | | | | | | | | | | | | | | | | | | | | | | |
| 31% | 45% | 18% | 6% | 0% | | | | | | | | | | | | | | | | | | | | | | | |
| 11 Age range of patients surveyed | <table border="1"> <thead> <tr> <th>under 16</th> <th>17 - 24</th> <th>25 - 34</th> <th>35-44</th> <th>45-54</th> <th>55-64</th> <th>65-74</th> <th>75-84</th> <th>84+</th> </tr> </thead> <tbody> <tr> <td>0%</td> <td>10%</td> <td>16%</td> <td>22%</td> <td>8%</td> <td>29%</td> <td>12%</td> <td>4%</td> <td>0%</td> </tr> </tbody> </table> | | | | | | | | | under 16 | 17 - 24 | 25 - 34 | 35-44 | 45-54 | 55-64 | 65-74 | 75-84 | 84+ | 0% | 10% | 16% | 22% | 8% | 29% | 12% | 4% | 0% |
| under 16 | 17 - 24 | 25 - 34 | 35-44 | 45-54 | 55-64 | 65-74 | 75-84 | 84+ | | | | | | | | | | | | | | | | | | | |
| 0% | 10% | 16% | 22% | 8% | 29% | 12% | 4% | 0% | | | | | | | | | | | | | | | | | | | |
| 12 Which ethnic group do you belong to? | <table border="1"> <thead> <tr> <th>British</th> <th>White & Black Caribbean</th> <th>White & Black Asian</th> <th>Mixed</th> <th>Chinese</th> <th>Poliah</th> </tr> </thead> <tbody> <tr> <td>98%</td> <td></td> <td>2%</td> <td></td> <td></td> <td></td> </tr> </tbody> </table> | | | | | | British | White & Black Caribbean | White & Black Asian | Mixed | Chinese | Poliah | 98% | | 2% | | | | | | | | | | | | |
| British | White & Black Caribbean | White & Black Asian | Mixed | Chinese | Poliah | | | | | | | | | | | | | | | | | | | | | | |
| 98% | | 2% | | | | | | | | | | | | | | | | | | | | | | | | | |